

Table of Contents

- 3 Letter from Board Chair and CEO
- 4 Preface
- 5 Transformational Connections and Partnerships
- 10 Attracting Tech Companies and Talent
- 12 Building a Diverse Tech Talent Pipeline
- 21 Scaling the Innovation Ecosystem
- 23 The MKE Tech Hub Coalition: Summary of Impact
- 25 Acknowledgements



Creating Transformational Change in the Region: The Commitment to a Decades-long Journey



When the MKE Tech Hub Coalition launched in 2019, we embarked on a decades-long journey to drive enduring regional economic prosperity by building an inclusive tech ecosystem. This has set us on a path for creating transformational change.



In our first three years, we focused on critical employer support, regional partnerships and programs to build a foundation for the future. With our members and partners, we scaled our programs to create life changing opportunities for individuals.

In 2023, it marked an expansion of our investment in driving transformational change, focusing on regional strengths like biohealth, energy/water resiliency, and manufacturing. As a region and state, we won three federal awards (The U.S. National Science Foundation Innovation Engines grant, The U.S. Economic Development Association designation as a BioHealth Tech Hub, and The U.S. Recompete Pilot Program).

These wins recognize our national leadership, which will power our collective light to the world, while growing our economy and tech ecosystem. We pride ourselves on being good partners, investing our resources and relationships to develop successful outcomes for the region.

Additionally, our year of review would not be complete without artificial intelligence (AI). The MKE Tech Hub Coalition is poised to assist as a partner in AI. Our programs like FUSE and AI Academy build skills in Python, machine learning, ethics, etc. Collectively, our AI programming has attracted over IK attendees. The collaboration with our AI Advisory team and post-secondary institutions is helping create the programs and skills of the future.

The belief in our mission and support of our 135 members, including corporations, universities, governments, and individuals, has made the year successful. Our purpose is to foster an innovative culture reflective of the diversity our region offers. Here's to many more years of creating transformational change.



Preface

As indicated in the table of contents, we have structured The Impact Report through the lens of our four strategy lanes:

1. Transformational Connections and Partnerships 2. Attracting Tech companies and Talent 3. Building a Diverse tech talent Pipeline 4. Scaling the Innovation Ecosystem. Throughout the report, each strategy lane is

represented by a headline.



Transformational Connections and Partnerships

The Power of the Collective: **Going further Together**

This Impact Report is a walkthrough of the progression of tech at the macro and micro levels. Creating an inclusive tech ecosystem must be measured at a macro level to understand overall regional progress. Congratulations to all regional organizations for contributing to our collective growth.





51,714 IT occupations (+1%) (CompTIA + Racine Kenosha data, 2023)

1928 IT business (+5.2%) (CompTIA + Racine Kenosha data, 2023)

8.3% growth in virtual workforce

(TECNA Report: Tech Workforce Trends, 2023)

32% more

engineering/scientific talent per capita than U.S. average (Wisconsin Policy Forum DataTool, 2023)

Acknowledgement of Large Projects to the Region

A large announcement of jobs for the region builds momentum for future growth. The year brought more than 600 new tech job announcements, including \$1B+ investment of Microsoft in Mount Pleasant, Johnson Controls' Engineering Center, Husco International Inc's tech employee growth, and zizzl Health's expansion.

Playing a Role in Regional Wins

Milwaukee is well poised to build on its legacy industries to expand and strengthen our tech ecosystem and lead in areas critical to the future of our nation and world: energy/water resiliency, biohealth, and manufacturing. We participated in the preparation of three federal grant wins, which allows for us to compete for more significant wins in the future:

The <u>U.S. National Science</u> <u>Foundation (NSF) Regional</u> <u>Innovation Engines</u>

The development grant focused on energy/water resiliency for manufacturing and utilities. A collaborative team, led by The Water Council, will compete for the Type II award for up to \$160M in the future. The MKE Tech Hub Coalition leads the workforce development planning component of the grant.

U.S. Economic Development Association (EDA)

The designation as a BioHealth
Tech Hub, led by BioForward, aims
to accelerate Wisconsin's
leadership in theragnostic and
personalized medicine. This
designation and planning award
enables the Consortium to
compete for \$60M in Phase II.

U.S. EDA Recompete Pilot Program

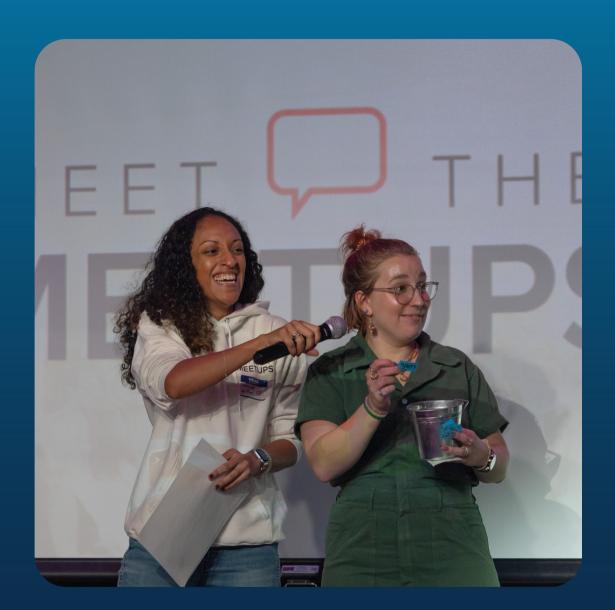
The award, led by Northwest Development Corporation, creates the opportunity to compete for investment up to \$50M, supporting economic development in Milwaukee's 30th Street Industrial Corridor.

Driving Connections to Scale Impact

A successful tech ecosystem provides connections and mentoring to help accelerate growth (raise funds, gain customer insights, recruit talent, and form partnerships). We have facilitated over 750 meaningful connections:

- Achieved over 200 purposeful one-to-one introductions
- Leveraged our partnership with Summerfest Tech, where we facilitated over
 200 connections through Meet the Experts
- Expanded our partnership with We Pivot, drawing ~200 attendees to Meet the Meetups for WI Tech Month
- Gathered 150 founders and ecosystem builders through specialized roundtable programming, featuring tech experts Ian Hathaway and Tom Davenport

Ultimately, a growing Milwaukee benefits business, healthcare and education systems, making it easier to build, attract and retain talent and startup ventures. Tech and innovation are powering this growth at a rapid pace as they become further embedded in every industry and become critical to the creation of greater economic opportunities for all.



Attracting Tech Companies and Talent

Showcasing the Identity of the MKE Tech Ecosystem

We believe Milwaukee is a great place to live and work, and we want to see it thrive, which is why we are helping answer the question, "Why tech for Milwaukee?" <u>ChooseMKETech.org</u> serves as a guide for those in tech looking for a job, relocation, and connection in the MKE Tech Ecosystem. The support for these efforts came from the Wisconsin Economic Development Corporation.

- Reached over 1M individuals by social media advertising
- Doubled the number of visitors per month to the site (3K to 6K visitors)
- Expanded the story of tech in the region through blogs and digital advertising





Building a Diverse Tech Talent Pipeline

Powering Students' Futures: Early Exposure Programming & Skilling

MKE Hour of Tech demonstrates the power of the collective, uniting to introduce technology and innovation to the next generation. From our corner, it is encouraging to see the momentum of Hour of Tech grow year over year through the commitment of volunteers, educators and leaders. The initiative was led by Quentin Prince (pictured are students from Notre Dame School of Milwaukee).







31K hours of impact

20K students reached

89% diversity of students

300 organizations engaged

Inspiring Talent with NCWIT through Computing

To grow the talent pipeline beyond K-12 education, it requires engagement at the collegiate level. Inspired by data, it is for this reason we have partnered with the <u>National Center for Women & Information Technology</u> (NCWIT) to introduce computing webinars and speaker series to technical colleges. Grants were offered to participating technical colleges to implement projects:

- In four webinars, 97% of attendees were inspired to act on their campuses to support diverse talent
- A speaker series created at Waukesha County Technical College (WCTC) to provide a diverse student population the necessary inspiration, tools, and skills needed to be academically and professionally successful in computing
- Women in Technology group started at Gateway College to engage a broad and diverse student audience in learning about computing and computing career paths at WCTC
- Thanks to our partners: Molson Coors, Associated Bank and Northwestern Mutual

The Power of FUSE

The FUSE program exists to prepare students for work in the era of AI, particularly those who are historically underrepresented in tech. For eight weeks during the summer, FUSE engages students in professional development workshops and interdisciplinary projects, which focuses on data visualization, Python and AI. This program is free and offered to students of all majors and industry backgrounds with no prior experience necessary. It augments higher education to prepare students for the future of work.

Each student has access to program mentors, who guide them in impactful coaching conversations and networking. Upon completion of the program, participants earn a UW-Milwaukee Higher Education Regional Alliance (HERA) learning badge and college credit.

Thanks to our sponsors: CLA Foundation, The Milwaukee Brewers, Generac Power Systems, Rockwell Automation, Northwestern Mutual, Associated Bank, WEC Energy Group

60
participants from
27
different schools

74% earned HERA badge

50mentors participating representing20local companies

185 students
Total alumni



Insight from FUSE Alumni



Amya Camberos, UW-Milwaukee

"Throughout this bootcamp, I learned not only about how AI can be used in different career fields, but also about professional development that can help open opportunities and growth when networking, collaborating, and creating my own brand."



Claire Tian, Brookfield Academy

"From team building to data analysis to artificial intelligence. I really appreciate you providing me these experiences and helping me learn how to make an impact on my community through STEM and technology."



Fernandez Lopez, MATC

"From team building to data analysis to artificial intelligence. I really appreciate you providing me these experiences and helping me learn how to make an impact on my community through STEM and technology."

Evolving the Non-Traditional Pathways Into Tech: Meeting the Needs of Employers

When employers need talent, they can look to a variety of sources and business models. Our role is to collaborate with employers to help them look beyond fulfilling their immediate hiring needs, but to work to create a long-term strategy which is inclusive of developing talent from overlooked talent pools. In 2023, the MKE Tech Hub Coalition reframed its focus to a market-based approach for tech talent development, including:

- Non-traditional reskilling pathways for tech roles
 - Our goal is to make these non-traditional talent pathways
 affordable for employers. Grants from the Wisconsin
 Department of Workforce Development and the Department
 of Labor directly reduced employer costs. These opportunities
 were showcased to employers and candidates in events
 throughout the year, including our Talent Ship webinar.



Evolving the Non-Traditional Pathways Into Tech: Continued

- Apprenticeships in partnership with Apprenti
 - Apprenticeships reskill new hires and existing employees for new positions via structured training programs that combine on-the-job learning with classroom instruction. This training can be customized to meet the employer's needs
 - Our employer's experience shows:
 - Mentoring and inclusivity equips the talent to thrive
 - Lower tech talent turnover due to increased loyalty
 - Increased team satisfaction

7
apprentices in 2023
42
total through
program

90%
retention since
inception of program

33
average age
63%
diversity
36%
women

7 employer sponsors

Evolving the Non-Traditional Pathways Into Tech: Continued

- Partnering with Brooksource to deliver skilled Tech Talent
 - Brooksource is among the many tech skilling providers, partnering with the MKE Tech Hub Coalition. In alignment with Preferred Provider Network members like i.c.stars, Mars Returnship, TekSystems, and others, Brooksource equips individuals from untapped talent pools for careers in tech.
- The MKE Tech Hub Coalition collaborated with Brooksource to build a program focused on AWS and Security, leveraging a Department of Workforce Development Fast Forward grant.

38
individuals reskilled
with tech skils

39%
women
58%
non-white
11%
veteran
55%
unemployed
26%
underemployed/part-time

Advancing Our Workforce through AI Upskilling

In 2023, following the introduction of OpenAl's ChatGPT, we saw an increase of demand for Al skilling. To continue meeting employer demand, the MKE Tech Hub Coalition leveraged local connections, national partnerships and federal funding to expand market-responsive Al upskilling for our employers.

- Al Academy this program is offered in partnership with North Carolina State University, leveraging an existing U.S. Department of Labor grant that covers \$7K scholarships for each participant
 - 15 new participants in 2023 for 66 total
 - 3 new employers total of 8 employers
- Bridging the gap in Al career Pathways
 - Leveraging this experience, MKE Tech Hub Coalition partnered with HERA in 2023 to gather employer input on gaps in market offerings to build AI skill sets
 - This experience will help us continue to provide refined offerings through regional partnerships in 2024
- Developing our Al Talent Community
 - In October 2023, an advisory team was formed to help retain AI talent in the region.
 This drew over 200 individuals. We look forward to refining this initiative in 2024 with Midpoint Ventures as our partner.



Scaling the Innovation Ecosystem

The Impact of FOR-M on the Startup Community

From idea to startup, FOR-M is a network designed to support the entrepreneurial journey. The program, powered by The Commons and We Pivot, is free to increase community access. By participating in the program, alumni are eligible to compete for financial awards of \$10K. These awards are determined by a panel of investors from the MKE tech community, providing expert feedback to all applicants to help them understand the steps required in receiving funding.

FOR-M by the numbers:

- In 2023, 40 founders participated in the incubator
- Nearly 250 alumni to date with 59% from traditionally underrepresented demographics
- \$160K of grants given to FOR-M alumni in 2023 (\$360K over 3 years); Overall diversity of 2023 awardees: 81% (56% BIPOC, 50% female)
- 50 jobs created since 2020





The MKE Tech Hub Coalition: Summary of Impact

Milwaukee has a high density of innovators advancing traditional industries. The MKE Tech Hub Coalitions worked as a change agent with its members and partners to achieve the following results in 2023:

- Distributed over \$300K in grants to advance startups, reskilling, and diversity in education
- Hosted over 250 events impacting more than 20K students and 1K professionals (tally includes MKE Hour of Tech)
- Grew to 135 members
- Expanded visibility of tech in the region:
 - Nearly 40 media interviews
 - Nearly 30 presentations on diverse tech talent pipelines, AI, and regional innovation
- Donated more than 200 hours of staff time to the community in support of regional tech initiatives (E.g., Wisconsin Policy Forum board and committees, Wisconsin Innovation and Wisconsin Tech Council awards committees)
- Informed more than 30 federal, state, and local elected officials on tech and AI
- Represented Milwaukee in national coalitions, including the Technology Councils of North America and the National Talent Collaborative



Thank you to our members and partners for your continued support. Our work can only be accomplished through your generosity and engagement.

Acknowledgements

Our Board

Molly Mulroy, Chair, WEC Energy Group

Sangeetha Rai, Vice Chair, Northwestern Mutual

Dan Renouard, Treasurer, Baird

Rebecca Janutis, Kohls

Wendy Schafer, Advocate Aurora Health

Mike Maschek, Incpetion Health & Froedtert Health

Gwenn Peters, Rockwell

Rashi Khosla, MARS Solutions Group

Mara Lord, Medical College of Wisconsin

Matt Moeser, Coninuus Technologies

Gordon Nameni, PhD, August Brown

Dr. Victor Amaya, Data You Can Use

Jason Fields, Madison Region Economic Partnership

Our Team

Kathy Henrich, CEO

Sarah Sewell, Director of Workforce Planning and Programs

Joe Poeschl, Director of Engagement

Antonio Davis, Director of Content

Aaron Drews, Research and Grant Manager

Valerie Linton-Reed, Operations Manager

Gwen Viegut, Marketing Associate

Members

Gold

Northwestern Mutual Advocate Aurora Health Johnson Controls

Kohls

WEC Energy Group

Silver

Froedtert Health **Rockwell Automation**

Bronze

Accenture

American Family Insurance

Associated Bank

Badger Meter Brooksource

Capgemini

Children's Hospital Wisconsin Verizon

Clarios

Codeworks

Concurrency

Data Holdings Deloitte

Ernst & Young

GalexE Solutions

Godfrey & Kahn

HSA Bank

Bronze (cont.)

Infosys Limited

Johnson Financial Group

Komatsu

Landmark Credit Union

MARS IT Corp

Medical College of Wisconsin

Milwaukee Bucks Inc.

Molson Coors Brewing Company Concordia University

PwC **Baird**

Skygen USA SysLogic, Inc.

TEKsystems

UFS Vaco

West Bend Mutual Insurance

Community

Alliant Energy August Brown Aurora WDC Beyond STEM

BioForward

Block Tlme Financial Boothcentral

Community (cont.)

Carroll University

Cascade Asset Management J.H Findorff & Son

CGI

City of Milwaukee **Clifton Larson Allen**

Collabera Comcentia

Connect Business

Continuus Technologies

Data You Can Use

Demantic Dev10

Digital Intelligence

Dinvy Expedient **Experis GmbH** Formlabs

Gearbox Labs Inc

Gofarwell Hargen

Health Payment Systems

HPGM

Husch Blackwell LLP

i.c.stars

Community (cont.)

Ideawake

Journey House

Lanex Maydm **Metro MLS**

Milwaukee Area Technical College TEALS

Milwaukee County

Milwaukee School of Engineering

MMAC **Naviant NCWIT-WI**

New Horizons Worldwide LLC

New Resources Consulting, LLC

NEWaukee Northwoods NVISIA

NVNG Penrod

Penta Technologies **Pyramid Consulting Randstad USA**

Rex Academy

River Run Computers

SHARP Literacy

Community (cont.)

Signalwire

Silver Linings Systems

Skills Pipeline

Society for Information Management

STEM Forward

Talimer

The Business Journals

THe Water Council

Tutatara

United Way of Greater Milwaukee University of WIsconsin-Milwaukee

Versiti

VISIT MIlwaukee

Wisconsin IOT Council

Wisconsin Technology Council Wisconsin Veterans Chamber of

Commerce

Women in Technology Wisconsin Women's Entrepreneurship Week

Xorbix Technologies Yahara Software

Young Enterprising Society

Zizzl Zywave

Refrences

2023 Metro Milwaukee Innovation DataTool by Wisconsin Policy Forum https://wispolicyforum.org/research/2023-metro-milwaukee-
innovation-datatool/

2023 State of the Workforce by CompTIA https://www.cyberstates.org/

TECNA Report: Tech Workforce Trends, 2023 https://www.tecna.org/tech-workforce-trends/

